

KPI Performance Table Quarter 2 2024/25

Appendix B

Key Performance Indicators								
Ref	Title	Target	Group	Committee	Q1		Q2	
					Actual	RAG	Actual	RAG
KPI. 1	Capital Receipts & additional income	£4.68m (annual)	CPG	RASC	on target	green	on target	green
KPI. 2 New	Adherence to Budgetary Spend Profile (Guildhall, Walbrook and CCC)	100% (annual) +/-2%	CPG/CCC	RASC	26.0%	green	51.0%	green
KPI. 3	Achieve Rental Forecasts*	£123.03m (budget 24/25)	IPG	IC	n/a	green	£125.48m	green
KPI. 4	Minimise Arrears (<2%March)*	<2% eoy	IPG	IC	n/a	n/a	4.80%	red
KPI. 5	Minimise voids (*)	<5%	IPG	IC	n/a	n/a	4.60%	green
KPI. 6	Outperform MSCI**	exceed benchmark	IPG	IC	n/a	n/a	n/a	n/a
KPI. 7	Capital Projects - Project Risk Status	< 30%	PPG	I C; RASC	37%	amber	37%	amber
KPI. 8	Capital Projects- Health & Safety*	80%	PPG	I C; RASC	n/a	n/a	95.0%	green
KPI. 9	Capital Projects - Site sustainability waste management	> 90%	PPG	I C; RASC	99.0%	green	99.0%	green
KPI. 10	Delivery of Climate Action Strategy Milestones - operational estate	<5%	OG	RASC	10.24%	red	tbc	tbc
KPI. 11 New	Energy Use Intensity (EUI) Kwh/m2 reduction per portfolio *	4% reduction	OG/IPG	IC	n/a	n/a	n/a	n/a
KPI. 12	Property Contract Performance Compliance	> 80%	OG	I C; RASC	83.0%	green	67.0%	red
KPI. 13 New	CWP Programme Adherence to Budgetary Spend Profile****	95% - 105%	OG	I C; RASC	n/a	n/a	n/a	n/a
KPI. 14 New	Adherence to Budgetary Spend Profiles (Projects)***	95% - 105%	All	I C; RASC	n/a	n/a	tbc	tbc
KPI. 15 New	Adherence to Budgetary Spend Profiles (Local Risk)	100% (annual)	All	I C; RASC	26.0%	green	43.9%	green
KPI. 16 New	Mkts- Each Market's outstanding debt as a percentage of their total invoice income	<1.5%	MKT	IC; RASC	7.6%	red	5.0%	amber
KPI. 17 New	Mkts-Maintain a minimum 95% occupancy with the expectation to achieve 100%	95%	MKT	IC; RASC	91.0%	amber	97.0%	green
	KPI.10 reported quarterly in arrears							
	*reported bi annually							
	** reported annually							
	*** KPI. 14 will be reported in Q3 following confirmation from Finance.							
	**** KPI. 13 will be reported following budget profiling approval at RASC in December							
	Investment Committee (IC) Resource Allocation Sub Committee (RASC)							
	Markets (MKTS) measures are also reported to Markets Board							

KPI 6 - Outperform MSCI - achieved in 23/24.

KPI 11 – Energy Use – Quarter 2 data will be reported in quarter 3 to ensure data accuracy with inclusion of missing metering data.

KPI 14 – Adherence to Budgetary Spend (projects) – This figure is under review and will be reported in Q3 following confirmation from Finance.